



**Press Release**  
**January 16<sup>th</sup> 2014**

## **Space Air the Logistics Experts**

***Space Air is proud of its logistical force and has released figures showing how they can guarantee customers receive their orders promptly in a reliable and cost effective manner.***

Space Air has perfected the art of logistics over 33 years as a Daikin Distributor, delivering the Daikin product range direct to customers.

Through the company's highly developed and sophisticated system, Space Air forecasts and manages stock requirements, maintaining availability of the most popular products, ready to deliver to customers on demand.



Deliveries are nationwide, with over 70% made using Space Air's own fleet of vehicles. For larger equipment and for long distances, controlled and trusted independent couriers are used.

Key Performance Indicators are: KPI 99.7% deliveries on time; KPI 99.5% deliveries correct.

Features that Space Air logistics give customers include:

- A call the day before every delivery
- Products arrive on time
- First delivery free
- Securely delivered
- Assured quality of products
- Full visibility and traceability of the order
- Capable of delivery in the most demanding situations
- Next day delivery and/or arranged AM/PM
- Satellite navigation in all vehicles
- All vehicles tracked online in real-time
- All documentation handled by Space Air driver
- Probably the only distributor with own transport fleet.

For further information please email [enquiries@spaceair.co.uk](mailto:enquiries@spaceair.co.uk) or call 01483 252 252 alternatively visit [www.spacealtherma.co.uk](http://www.spacealtherma.co.uk)

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