

Press Release April 16th 2020

Flexseal asks customers to check a system is available for deliveries

Flexseal has a dedicated but reduced team servicing the requirements of the market at this difficult time. Work is mostly limited to supplying the essential services area of the industry and the company is proud to have delivered to several hospitals, sewerage works and so on.

Whilst Flexseal has the ability to deliver on time and service levels remain unaffected, National Sales Manager Ricky Hasprey says that its courier partners are sometimes running into problems trying to make deliveries.

Courier DPD has reported that on occasion, when delivering to sites or branches open and accepting deliveries, access has been stopped with locked gates and no contact details to gain authorised access. This is causing some orders to be unnecessarily returned to Flexseal.

Ricky passes on the message: "To help us successfully deliver essential products, could we ask customers who are accepting deliveries to allocate areas for essential product drop-offs or put your own systems in place to accept deliveries."

Flexseal will endeavour to continue to work with everyone and trusts everyone is remaining safe and keeping to government guidelines.

Ends

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