

Press Release January 12th 2015

Access All Areas at LG Arena with Clos-o-Mat toilet

One of the UK's largest multi-purpose arenas is now truly delivering access to all areaswith the opening of a new state of the art disabled toilet.

The Birmingham venue has had a 'Changing Places' assisted accessible toilet on its 'wish list' for some years, to complement a similar toilet in the main exhibition halls. Now the wish has become a reality, and is exceeding expectations and requirements.

Strategically located on the West Side concourse by the disabled ramp to Block 15, the toilet-supplied and installed by the expert in the field, Clos-o-Mat, is bigger than a conventional wheelchair-accessible toilet and includes additional equipment. As a result, anyone who needs the help of a carer to toilet can do so in an appropriate environment; the alternative would be to curtail a visit, or face potentially being changed on the floor.



The LG Arena facility incorporates Changing Places standard equipment of a hoist and adult-sized height adjustable changing bench. It further includes a Clos-o-Mat Palma Vita automatic wash and dry toilet; whilst it can be used as a conventional WC, the Palma Vita has in-built douching and drying to eliminate the need for the user or carer to wipe clean with toilet tissue.

The Changing Places toilet complements possibly the most comprehensive accessible toilet provision in a public venue – the LG Arena has a further 11 conventional wheelchair-accessible toilets, plus larger stalls in the main public toilets for ambulant disabled people, and even a wheelchair-accessible dressing room with shower back stage.

Emma Ball, project manager for the Changing Places toilet at LG Arena, observed: "The Changing Places toilet increases our capability to accommodate everyone's needs. It's been on our 'wish list' for a while, so it is great to now have the funding and be able to open it. We know from customer feedback on the one already open in the main NEC complex that the facility will be appreciated and used by our disabled visitors."

Under latest Building regulations, Changing Places are now 'desirable' in any building to which the public has access. Over 600 Changing Places toilets are now open across the UK, the majority of which have been supplied by Clos-o-Mat. The company is unique in being able to offer, in-house, design advice, supply, install, commissioning and ongoing service/maintenance, backed up by in-house project management of a Changing Places toilet or hygiene room. Clos-o-Mat has used its



expertise in the field to produce a white paper on Changing Places toilet provision, available for download on its website $\frac{\text{www.clos-o-mat.com}}{\text{www.clos-o-mat.com}}$

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